



COVID-19 Testing FAQ

Where can I get tested for COVID-19?

Please see our "[testing options](#)" website to find more information.

I'm having issues getting my test results

If you were tested at the Community Testing Site at the Winona Mall: Call Vault Health at 1-800-800-5698 or email mn@vaulthealth.com. Please do not contact MDH or Winona County for results.

If you were tested at [Winona Health](#), contact the Winona Health COVID nurse line at 507-457-7619.

What will Contact Tracers ask me?

Interviewers use pre-approved questions for case investigations and contact tracing. Interviewers will never ask for or write down immigration status, social security number, financial information or marital status.

Information collected during interviews will only be used by the public health agencies. Information is protected in secure systems and individual information is not shared with anyone else. Interviewers operate under strict confidentiality rules.

When in doubt, hang up and contact the Minnesota Department of Health (MDH). MDH can field any questions you might have about the legitimacy of any call or other contact claiming to come from MDH. Call 651-201-4989 or email health.communications@state.mn.us.

Here are some tips to avoid [phone scams](#).

If I test positive for COVID-19, how long am I protected from getting it again?

The Centers for Disease Control and Prevention (CDC) considers most people to be protected from getting COVID-19 again for up to 90 days after testing positive for the virus. **However**, some people can still get sick again or spread the virus during this time. Even if you have recovered, it is recommended that you still wear a face covering and stay six feet away from people who do not live with you.